

Clarity PSO, A Division of Clarity Group, Inc.



Clarity PSO's certification was one of the first PSO certifications listed by AHRQ. At Clarity PSO, we bring our extensive healthcare experience to the analytical, consultative and educational services we provide. We have worked with all facets and sizes of healthcare providers from acute care to home care, from physician groups to long term care, and in each case we focus on meeting the specific needs of the client and the constituents that they serve.

Clarity PSO Products and Services

Clarity PSO provides risk/quality/safety consulting, educational and analytical services that lead to enhanced patient safety and healthcare quality and outcomes across the spectrum of healthcare delivery of our client organizations.

Organizational Preparation

- How to create your Patient Safety Evaluation System
- How to determine what is Patient Safety Work Product
- How to maximize the use of a PSO and the protections it offers while maintaining organized efficiency
- How to best align your organization to optimize the benefits under the Patient Safety Act

Front-end Data Collection: Healthcare SafetyZone® Portal

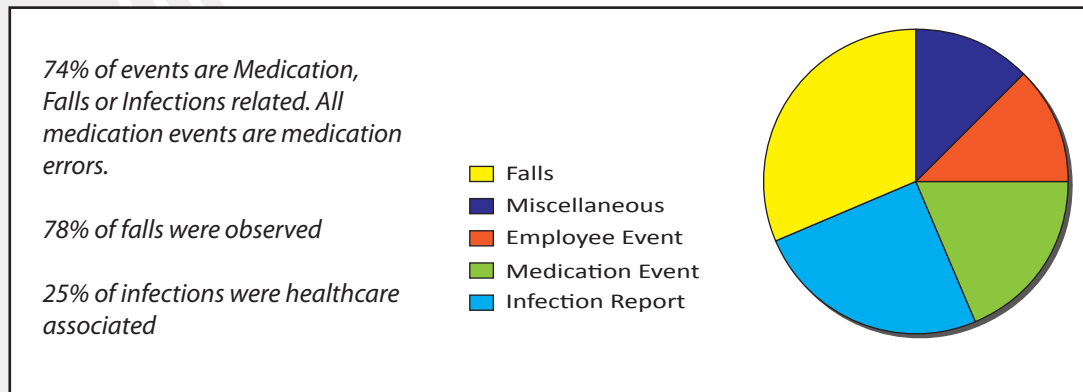
- Create an electronic folder for every event with Web-Based Report Templates...Notification...Follow-Up...Analysis...Knowledge Management... all in a single easy to use tool
- Specified AHRQ Common Formats version to fully customized collection
- Support and service to optimize benefit

Healthcare SafetyZone® Portal

The image displays three overlapping screenshots of the Healthcare SafetyZone Portal. The leftmost screenshot shows the 'Submit Event' button and introductory text. The middle screenshot shows a data entry form with fields for 'Event Number' (198), 'Question', 'To whom did this happen?' (Patient), 'Event Type' (Medication Error), and 'Sub Event Type' (Medication Error). The rightmost screenshot shows an 'Event Summary' bar chart with categories: Behavior (1), Belongings (1), Patient Complaint (1), Procedure Event (1), Equipment (1), Fall (1), and Medication Event (17).

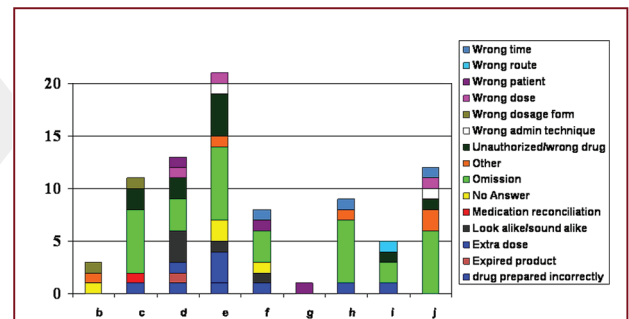
PSO Analytical Services and Educational Services

- Quarterly evidence based reports - benchmarking and hospital specific
- Education resources and programming - on-line or on-site
- Best practices and protocol development
- Proactive risk assessment
- Culture of Safety Survey (acute care, long term care, physician office)
- Root Cause Analysis Report - aggregate and individual



Healthcare Advisory Council

- An interdisciplinary group of physicians, nurses, pharmacists, risk managers, statisticians and others who provide insight and data review and who also advise on pattern development and interventions to enhance patient safety.



Benefits of Contracting with Clarity PSO

- Access to the federal legal privilege and confidentiality protections afforded by the Patient Safety Act for patient safety work product reported to the PSO
- Enhanced learning from comparative reports and recommendations provided using a standardized reporting tool
- Access to expertise in medical staff nursing and peer review, proactive risk assessments, root cause analyses and in-depth investigations which can also be protected under the Patient Safety Act
- Expert support to quality and safety departments that might not be affordable otherwise
- Access to a national Healthcare Advisory Council who will provide evidence based recommendations on issues that surface via data analysis

For more information on Clarity PSO and other services of Clarity Group, Inc. please contact us at 773.864.8280 or visit our website at www.claritygrp.com

