



Risk-Quality-Safety Consulting Services

WHAT WE DO

The successful integration of Risk, Quality and Safety (RQS) is the most effective way to limit professional liability and prevent patient harm. It is our job to help you realize your RQS strategy. We do not merely conduct risk assessments; rather we use our years of experience to identify your organization's unique characteristics and develop the right educational programs, practical tools and on-site assessments to help you develop or improve your RQS efforts.

- Behavioral Health Integration
- Telemedicine Risk Protocols
- Diagnostic Error Awareness
- AND ANY OTHER PROCESS OR PROCEDURE THAT CAN BE STUDIED AND IMPROVED
- Proactive Incident Data Analysis
- Ambulatory & Hospital Risk Integration
- Infection Prevention Initiatives

OUR PROCESS



INFORMATION

No matter your need, our experts always start the consulting process by gathering information. This information comes in a variety of shapes and sizes, such as on-site assessments, surveys, phone calls and healthcare literature. What sets us apart is our ability to immerse ourselves in your culture. We listen, talk to all the right people, review your data and work hard to understand your environment and challenges.



CONSULTATION

Once we have a clear picture of your organization's needs, together we'll develop an action plan. Every organization is different, so every plan is different. Some call for process improvements, while others focus on software changes. We research, analyze, compare new and old ideas, and create flexible options based on your resources and goals.



EDUCATION

The journey is not over once our experts present their findings and recommendations. It is one thing to have the information, but it is quite another to develop the tools and resources to use it and use it strategically. Our experts will help you prioritize the recommendations, create rollout plans, educate staff and develop resource materials.



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CLIENT WORK

■ Statewide Patient Safety Programs

For the past few years, Clarity's RQS team has developed and operated custom programs for state-run healthcare organizations. One such program is with the North Dakota Center for Rural Health & 19 of the state's Critical Access Hospitals. We meet bi-monthly to discuss initiatives & resource development based on the group's goals & our recommendations. Past initiatives have included:

- Revision of medication error incident reporting questions to narrow down process issues
- Establishment of a workplace violence incident reporting form
- In-person presentation on behavioral health

■ Education Sessions

Drawing on our deep roots and connections in the industry, we routinely put together in-depth educational sessions with the nation's foremost experts in healthcare risk, quality, and safety. Some examples of past speakers include:

Cybersecurity Experts
Health Information Technology Officers
Nationally Recognized Patient Safety Leaders
Society Presidents
Family Physician/Behavioral Health Medical Directors
Emergency Physician/ED Medical Directors
Attorneys
Physician, Obstetrics and Gynecology
Director, Infection Prevention
Performance Improvement Specialists
Telemedicine Experts

■ AMBULATORY SAFETY INSIGHT™

We're very proud of our latest custom suite of services geared specifically to ambulatory settings. Clarity ASI™ is a powerful, packaged solution that helps you gain insights into your delivery of care and find ways to improve it. With Clarity ASI™, you benefit from three distinct services working in tandem to address patient safety across all your ambulatory settings.

- Risk-Quality-Safety Office Practice Survey
- The Ambulatory Safety Module of Clarity's Healthcare SafetyZone® System
- Professional Liability Claims Review and Analysis

CONTACT US

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