

HEALTHCARE SAFETYZONE® Flex-Fit™ Reporting



CASE STUDY: BEHAVIORAL HEALTH

**Organizational Safety
Incident Reporting &
Total Risk Management**



TOTAL FORMS 20

TOTAL SUBMISSIONS 18,118



Their SafetyZone Journey

Oaks Integrated Care, a Clarity client since 2018, is a private, nonprofit organization dedicated to improving the quality of life for children, adults, and families living with a mental illness, addiction, or developmental disability.

Through a series of tailored forms including Incident Reports, Disaster Drills, Record Reviews, and more, Oaks has utilized Healthcare SafetyZone® Flex-Fit™ Reporting to maximize their commitment to organizational safety and total risk management.

INCIDENT REPORTING

"We were able to move from responding to one incident at a time, to being able to analyze patterns and improve processes."

"NURTURED HEART"

Utilizing the SafetyZone system allowed Oaks to determine the effectiveness of the newly implemented "Nurtured Heart" approach in reducing different types of incidents.

DISASTER DRILLS

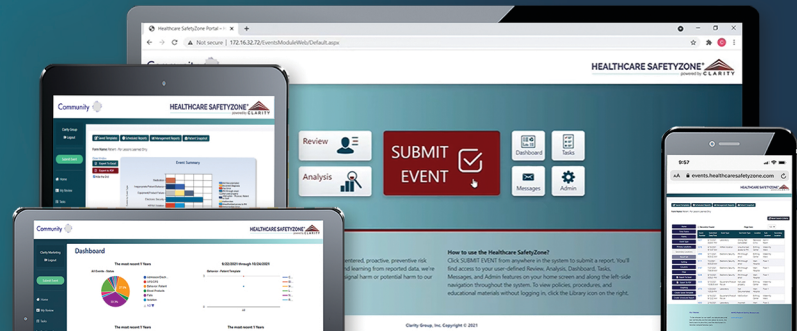
By using the SafetyZone system Oaks is able to track which programs have conducted their required drills, as well as areas for improvement that are identified during the drills.

RESTRAINT AND SECLUSION

User-based permissions and customizable workflows allowed Oaks to create a restraint and seclusion form that is only completed by the Crisis Screening Program.

STAFF RATIO OUT OF COMPLIANCE

SafetyZone reporting allowed Oaks to create a staffing form to document compliance with required staff ratios.



Flex-Fit™ Reporting for Behavioral Health

Utilizing reporting templates informed by decades of shared client experiences with like providers, SafetyZone Behavioral Health users can mix and match modules and customization options to meet a wide range of reporting needs relevant to their provider type.

ADVERSE BEHAVIOR | RESTRAINT & SECLUSIONS
PROGRAM / DEPARTMENT VEHICLE ASSESSMENT
CLIENT TRANSFERS | ENVIRONMENT OF CARE
EQUIPMENT SUPPLY / RECALL | CLIENT SAFETY INCIDENT
ADVERSE EVENT REPORTS | TELEHEALTH | COVID-19
EMPLOYEE EVENTS | WORKPLACE ACCOMMODATION
EMPLOYEE QUESTIONNAIRES - TB & RESPIRATORY
STAFFING ORDERS | VOLUNTEER / VISITOR EVENTS
COMPLAINTS / CONCERNS | PRIVACY / SECURITY
COMPLIANCE TRACKING | SUPERVISORY VISITS
WEEKLY HOME MANAGER REPORTS
REWARD/RECOGNITION | SAFETY SUGGESTIONS
DISASTER DRILLS | AND SO MUCH MORE...

"WITH THE SAFETYZONE, APPROPRIATE PARTIES ARE NOTIFIED IMMEDIATELY AND SIMULTANEOUSLY, ALLOWING US TO PROMPTLY INTERVENE, WITH NOTIFICATIONS TAILORED BASED ON PROGRAM, EVENT TYPE, OR EVEN THE RESPONSE TO A SINGLE QUESTION ON A FORM."

- Leslie Karpf, Chief of Quality and Health Integration, Oaks Integrated Care

claritygrp.com/safetyzone

© Clarity Group, Inc. All rights reserved.